

## About the James H. Quillen VA Medical Center

The James H. Quillen VA Medical Center is most commonly referred to as the Mountain Home VA Healthcare System (MHVAHCS). It is a comprehensive level 1c healthcare facility serving the needs of Veterans in East Tennessee, Southwest Virginia, and Southeast Kentucky. It is a tertiary care facility offering primary care, inpatient care, domiciliary care, nursing home care, home health care and outpatient specialty care in an environment of teaching, research, and emergency preparedness.

MHVAHCS provides acute care in 114 hospital beds and outpatient primary care and specialty care to 45,000 Veterans at its Mountain Home campus. In addition, MHVAHCS offers geriatric and rehabilitation services through the 120-bed Community Living Center and 170-bed Domiciliary that offers a variety of treatment modalities, including a homeless inpatient treatment program and homeless outreach. MHVAHCS includes a VA-staffed Outpatient Clinic in Knoxville, Tennessee where over 15,000 patients receive care. Additionally, there are six VA-staffed Community Based Outpatient Clinics in Morristown, Rogersville, Sevierville and Campbell County, Tennessee and Bristol and Norton, Virginia that serve over 9,000 patients. There are three Rural Outreach Clinics associated with the Virginia CBOCs in Jonesville, Vansant, and Marion.

The medical center is a primary training site for the ETSU Gatton College of Pharmacy and Quillen College of Medicine, which are located on the VA campus, and is affiliated with the University of Tennessee College of Pharmacy and the Virginia Commonwealth



## Application Requirements

Candidates should complete a standard application in PhORCAS

- Letter of intent
- Curriculum vitae
- Official college of pharmacy transcript
- Three letters of recommendation (preferably from clinical preceptors)

Application deadline: **January 2, 2017**

Candidates will be notified of interview status no later than February 15th.

**NMS Code 188513**

The MHVAHCS agrees that no person at this site will solicit, accept, or use any ranking-related information from any residency applicant.

This program is accredited by the American Society of Health-System Pharmacists

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## Residency Program Director

Ketrin Mount, PharmD, BCPS, BCACP

James H. Quillen VA Medical Center

Pharmacy Services (119)

P.O. Box 4000

Mountain Home, TN 37684

[ketrin.mount@va.gov](mailto:ketrin.mount@va.gov)

(423) 926-1171 ext. 4299

Fax (423) 979-3435

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## Website

[http://www.mountainhome.va.gov/careers/Pharmacy\\_Residency\\_Program.asp](http://www.mountainhome.va.gov/careers/Pharmacy_Residency_Program.asp)



## PGY1

## Pharmacy Residency 2017-2018

## MOUNTAIN HOME VA HEALTHCARE SYSTEM

## Pharmacy Service

The James H. Quillen VA Medical Center Pharmacy Service provides comprehensive pharmaceutical care to both inpatient and outpatient Veterans. The program appears large with a staff of 61 pharmacists, 33 technicians, 2 licensed practical nurses plus administrative and support staff, yet it remains one of the most efficient pharmacies in the VA system.

The inpatient pharmacy is open to serve the Veterans and house staff 24 hours a day, 7 days a week. All medications sent to the ward and IVs are bar-coded for both the specific patient and medication strength. Clinical pharmacists as well as emergency department, infectious disease, and critical care clinical pharmacy specialists work alongside hospitalists and surgeons. These pharmacists work closely with the teaching teams to provide the most comprehensive pharmaceutical care to our Veteran patients. Clinical pharmacy specialists are integral members of the primary care clinics, medical home model teams, specialty clinics, and the multidisciplinary diabetes clinic. Additionally, pharmacists manage the entire outpatient anticoagulation program for Veterans enrolled in the MHVAHCS. Pharmacists actively participate on the P&T committee and manage the non-formulary drug request program, and a pharmacoeconomist provides support for both research and medication outcomes projects.

The outpatient pharmacy processes over 3,000 prescriptions daily from Mountain Home, the State Nursing Home, and the CBOCs of Knoxville, Morristown, Rogersville, Norton, and Bristol. Of these prescriptions, approximately 600-800 are filled for window pickup. Prescriptions to be mailed are filled locally or by the Consolidated Mail Out Pharmacy (CMOP) located in Murfreesboro. Counseling on medications is only one of the patient-centered services provided by this dedicated service, and our outpatient pharmacy patient satisfaction ratings are consistently one of the highest in our Veterans Integrated Service Network (VISN).



## Residency Purpose

The James H. Quillen VA Medical Center PGY1 Pharmacy Residency program builds on Doctor of Pharmacy education and outcomes to contribute to the development of clinical pharmacists responsible for medication-related care of patients with a wide range of conditions, eligible for board certification, and eligible for postgraduate year two pharmacy residency training.

## Learning Opportunities

### Core Rotations:

- Orientation and Training
- Ambulatory Care I
- Ambulatory Care II
- Anticoagulation
- Acute Care Medicine
- Critical Care Medicine
- Geriatrics

### Longitudinal Experiences:

- Research
- Pharmacy Phreconomics
- Education
- Inpatient Pharmacy Practice

### Elective Opportunities:

- Infectious Disease
- Specialty Medicine
- Emergency Medicine
- Home-Based Primary Care
- Pain Management
- Additional experience in core rotations
- Teaching and Learning Certificate

The resident will participate in patient and staff education, provide an ACPE-accredited continuing education lecture, present journal clubs and case discussions, and assist in precepting 4th year pharmacy clerkship students.

### Eligibility

- US Citizen
- Graduate of an ACPE-accredited school of pharmacy
- Active pharmacy license (or eligibility for licensure in any US state or territory)
- Satisfactory physical examination (including drug test)
- Meet requirements for federal employment

### Benefits

- \$41,166 estimated stipend
- Dual VA appointment
- 13 paid vacation days
- 13 paid sick days
- 10 paid holidays
- Healthcare insurance
- Optional dental and vision insurance
- Administrative leave for professional meetings

### Johnson City Life

The beautiful 247 acre Mountain Home campus is a park-like setting within the community of Johnson City. Located in northeast Tennessee, Johnson City has a population of 65,000 and is the fourth largest metropolitan area in the state of Tennessee. It is also the largest of the Tri-Cities, which includes Johnson City, Kingsport, and Bristol. Set in a region known as America's First Frontier, Johnson City is "Where the Pioneer Spirit Began". It is a historically significant and culturally rich community surrounded by an abundance of unspoiled natural beauty. The area is world-renowned for its modern and traditional Appalachian and bluegrass music, art and cuisine, storytelling, and outdoor recreation for the whole family throughout all four seasons. Nearby attractions include NASCAR at Bristol Motor Speedway, the Appalachian Trail, the Biltmore House, and the resort destinations of Pigeon Forge and Dollywood. Outdoor activities abound, including whitewater rafting, snow skiing, hiking, and fishing—all within driving distance.